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# training-tool

*Release 0.1*

Feb 19, 2020



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# CHAPTER 1

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## APIS

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Here we have the different views of the app.



## CHAPTER 2

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### Mongo

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Here we have the different views of the app.

`mongo.update_entry (entry_id)`

This method updates the classified status of an interaction

Parameters:

**param entry\_id** The id of the message.

`mongo.get_interactions (agent)`

This method retrieves all of unclassified user-agent interactions

**Parameters agent** – A valid agent name.

**Returns** a list of all interactions





## CHAPTER 3

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### DataBase

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Here we have the different views of the app.



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`kg.build_intents_kg(agent)`

This method builds the kg for the chatbot, in order to be mixed with the current kg of the agent.

**Parameters** **agent** – an agent name.

**Returns** The kg in json-ld format



## CHAPTER 5

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### Utils

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Here we have the different views of the app.

`utils.make_uri(s)`

This method is used to clean an string and convert it to uri :param s: A string to be cleaned :return: The string as uri

Check also the TODO lis for this project:

This project is part of the architecture described in: Herrera, Andre & Yaguachi, Lady & Piedra, Nelson. (2019). Building Conversational Interface for Customer Support Applied to Open Campus an Open Online Course Provider. 11-13. 10.1109/ICALT.2019.00011.



## B

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